

AUDI DEALER COMMUNICATION

Advance Notice – Safety Recall 97EU / Rear Light Wiring Harness Scuff Protection

This notice is for:

- / Dealer Principal
- ✓ Service Manager✓ Parts Manager
- Warranty Administrator

- General Manager
- ✓ Technicians

√ Sales Managers

I A SELVICE

Date:

December 08, 2020

Issue:

Scuff protection for the rear lights wiring harness in the area of the spare wheel well was not installed during production as required. In case of a rear crash according to FMVSS/CMVSS 301 at 80 km/h (50 mph) it may be possible that the affected wiring is damaged and power supply of the vehicle may become compromised. While there is no noncompliance with FMVSS/CMVSS 301, this could result in it not being possible to open the vehicle doors from the outside or the hazard warning lights may not function. This may lead to an increased risk of injury to vehicle occupants in case of such a rear crash if the wiring becomes damaged.

Repair:

- REPAIR NOT YET AVAILABLE
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2020	2021	A5	4,307
USA	2021	2021	RS5	59
USA	2020	2021	S5	1,060
CAN	2020	2021	A5	819
CAN	2020	2021	S5	590

^{*}Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi Customer Protection 97EU DLR ADV